



## QUALITY CONTROL ANALYST

### Job Description

RMC Group is looking for a part-time intern to join our team in Tucson, Arizona, as a Quality Control Analyst! This position would be perfect for someone who has some experience with C#, JavaScript, and SQL code for the platform's various applications or is going to school for Computer Programming. This person will become increasingly familiar with the extensive codebase, work independently on defined bug fixes and upgrades as specified/directed by supervisors and participate in team programming with mid-level and senior developers.

### Responsibilities

- Responsible for testing and submitting bug reports
- Monitor system performance and troubleshoot issues for PlanGen clients
- Manage network servers and technology tools
- Help install and configure software, hardware, and networks
- Support security and efficiency of IT infrastructure
- Other tasks as assigned

### Qualifications

- Excellent with customer communication skills
- Positive attitude who can thrive as an individual and as part of a team
- Thorough understanding of computer programming languages, which may include C, C++, Java, Python, Swift, and others
- Ability to predict potential user and software issues
- Excellent organization and time management capabilities as well as attention to detail
- Ability to effectively communicate with colleagues and clients, both written and verbal
- 2+ years in similar role or working towards a Bachelor's degree in a related field

### What We Offer at RMC

- Medical, vision, and dental insurance
- Life and short/long term disability insurance
- Paid vacation and holidays
- Flextime work schedules
- 401(k) with company match
- Career advancement and development opportunities

*\*Some benefits only apply to full-time positions*

### Locations

Tucson, AZ



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### **About RMC Group**

RMC is an international provider of risk management and actuarial consulting services. RMC specializes in the design and administration of innovative risk management and insurance products for the small-to-medium sized business. RMC offers a wide range of services which includes property & casualty solutions, life, health & annuity solutions, traditional insurance, insurance-based corporate finance solutions, comprehensive risk management, along with a wide variety of employee benefit plan programs and solutions. Visit [rmcgp.com](http://rmcgp.com) for more information.